

# **Access Statement For The Carre Arms Hotel and Conference Centre**

## **Introduction**

The Carre Arms Hotel and Conference Centre is a small family owned and run hotel. Offering overnight accommodation on 1st floor, restaurant, bars, function rooms on ground floor.

## **Pre-Arrival**

- Our Telephone number is 01529 303156
- Fax 01529 303139 we could fax our access statement by return
- Email enquiries@carreamshotel.co.uk we could send our access statement by return
- Access statement available in large font or we could read to you over the phone or in person (ask at reception)
- We are 500 yards from Sleaford train station
- We have a bus stop in front of the hotel.
- We are in the centre of town.
- There is an equipment hire service in the town centre just off Northgate

## **Arrival & Car Parking Facilities**

- We have plenty of car parking with 1 designated disabled space.
- We will gladly assist with guests and their belongings from car park to entrance.
- There is also a drop off point in front of the entrance. The car park surface is tarmac having no kerbs.
- There is a barrier locking the car park between the hours of 11.30 pm and 6.30 am.
- Dogs are not allowed except for assisting dogs i.e. dogs for the blind. no provision is made for them.
- The car park is well lit at night
- The entrance and car park is on one level having no steps/ramps

## **Main Entrance & Reception**

- The main entrances have double doors. We will gladly assist you

with these you wish. There is also a rear entrance, again with double doors allowing easy access to the Courtyard Suite.

- A pad and pen is available on arrival
- we will happily turn down music upon request.
- There is natural light in reception and additional lighting on at all times.
- There is no seating in reception but it would be no trouble to get a chair.
- We would happily give you a familiarisation tour.
- The entrance to the reception is on one level having no steps. There are two sets of double door which are side hung. Initially there is dark red coir matting and further inside terracotta tiles black and white tiles.
- We are open from 6.30am (7.30am weekends and bank holiday) until 11.30pm. Reception closes at 11 pm.
- Reception desk is 1.1 metre high and 1.4 metres wide and situated to the left of the entrance hall. There is a bell on the reception desk to the right hand side should there be no one in attendance. To the right of the main entrance, is the entrance to bars, Brasserie, toilets, Conservatory Courtyard and Courtyard Suite. To the far left is the entrance to the Mareham Room where breakfast is often served (we will advise you if breakfast is to be served in an alternate room).
- In reception there is a public telephone

### **Public Areas - General (Internal)**

- we have no lifts to upstairs areas which is where all guests bedrooms are located. There are 13 carpeted steps to the bedrooms the width of the staircase is 1.1m and there is a sturdy banister on the left hand side as you go upstairs (7m high) we will give assistance to guests or carry their luggage upon request. There are two corridors each having 1 regulation fire door.
- Entry to the bars is through a swing door there is natural light and although dim, night lighting is uniform. The bar floors are of dark solid oak and the bar counter is 1.1metres high. A waiter would be happy to bring drinks over to you.
- There a further bar which is accessed through a choice of 3 x 87cm wide archways all having a small step down (11 cm). You can avoid this step by accessing this bar from its own front double doored entrance.
- The public toilet are accessed through the main bar area. there is a

small lobby with a 77cm swing door. (upper portion being glass)

### **Public Areas - WC**

- The lobby to the public WC is covered with a dark coir matting. The Gents has terracotta tiles and the ladies is partially carpeted. Non slip flooring in the cubicles. The cubicles in both gents and ladies are 1.6m by .85m. Both toilets have two .76m wide doors. The ladies and gent's sink countertop is .82m high.

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- Our Brasserie restaurant is off the main bar area with a .9m wide entrance. (no door) it is carpeted in dark red. It has natural day light and uniform dim lighting in the evening. All seating is movable. Chairs do not have arms but should you require one it is no trouble. Our menus are printed in Lucinda calligraphy in a 16 font. Available upon request is a larger print menu. We would also be happy to read menu choices to you. The bar menu is available in a similar style menu and also on a blackboard above each bar.

### **Laundry**

- Not Available

### **Shop**

- Not Available

### **Leisure Facilities**

- Not Available

### **Outdoor Facilities**

- Not Available

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- We have two function rooms available for either conferencing or

banqueting.

- the Mareham Room is accessed from the main entrance. it has a standard fire door with side opening. The carpet is a dark red and the seating is not fixed. There is natural daylight and bright lighting which can be dimmed.
- The Courtyard Suite is accessed either from the back bar or from the conservatory. It has a wooden floor, its own toilets along with an amply sized disabled toilet with alarm for emergencies. There is a slight step when accessing the Courtyard Suite from the Conservatory the second set of French doors is fitted with a concrete ramp. This room is bright as it has a glass roof and in the evening it has bright lighting which can be dimmed.

## **Bedrooms**

- Unfortunately there are no bedrooms at this time which are suitable for wheelchair users.
- All rooms are en-suite, some of which have walk in showers as opposed to showers inside baths.
- All upstairs areas are carpeted except for bathrooms which have non slip flooring.
- All bedrooms have natural light and ambient lighting with angled lamp over dressing table/desks. Most bathrooms have natural light and / or bright lighting.
- The bedrooms have either standard double beds or standard single beds All are divans.
- There are kettles in the rooms
- We offer room service of both hot and cold food and drink during kitchen opening hour we offer a range of foods and cater for specific requirements i.e. gluten free, dairy free..
- The rooms are non smoking and pet free (with the exception of dogs for the blind.etc)

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- All bedrooms are ensuite
- Floor surfaces are non slip
- Doors are single leaf with door handles and side hanging
- Some bathrooms have baths incorporating showers some have walk in showers only

- Basins have separate hot and cold taps

### **Additional Information**

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### **Contact Information**

- Address: 1 Mareham Lane Sleaford Lincolnshire NG34 7JP
- Telephone: 01529 303156
- Fax: 01529 303139
- Email: [enquiries@carreamshotel.co.uk](mailto:enquiries@carreamshotel.co.uk)
- Website: [www.carreamshotel.co.uk](http://www.carreamshotel.co.uk)

### **Future Plans**

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**We welcome your feedback to help us continuously improve if you have any comments please phone                      or email**

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